



## What?

**RelyMD** is an online urgent care service making doctor's visits by video or phone available to North Carolina adults and children (6 months or older) in the comfort and convenience of their own homes. **RelyMD** is the only independently operated in-state virtual health care service in which care is provided by North Carolina-based physicians, each of whom is currently practicing emergency medicine.

## Who?

**RelyMD** was founded and is staffed by Wake Emergency Physicians, PA (WEPPA), an established Raleigh-based practice of over 95 physicians who currently provide hospital emergency room care.

## Where?

**RelyMD's** online platform allows anyone in the state of North Carolina to see a doctor from the comfort and convenience of their home or office, 24 hours a day, 7 days a week.

## How?

If visiting our doctors via your computer, go to **www.relymd.com**, and our platform will guide you through the steps to connect with a physician. If on-the-go, download our **free mobile app** and see our doctors through your smartphone or tablet!

## Why?

With an average wait time of less than ten minutes for an appointment, **RelyMD** is a time and cost-effective alternative to long urgent care wait times and expensive emergency room bills.

For more information or to see a doctor, visit

**www.relymd.com**

## Who We Are

We are a group of over 95 physicians in the Triangle who believe that healthcare can be done better, and we have set out on a mission to improve people's lives by simplifying the way they see a doctor. **RelyMD** provides you immediate, 24–7 access to a board-certified North Carolina doctor from the comfort of your home via a secure online video platform. We provide online doctor consultations to diagnose illnesses, evaluate injuries, and if needed, prescribe medications. We are more than a symptom checker or advice line. It's like having a doctor's office in your house—anytime you need it.



## When to Use Us

**RelyMD** doesn't want to replace your family doctor. We're here to help with non-emergency medical conditions when the convenience and timeliness of seeing a doctor from your home is a priority. Many patients use **RelyMD** for:

- After-hours care when your doctor and urgent care facilities aren't open
- Prescription refills
- Determining if an illness requires prescription medication
- Peace of mind for parents with sick children (6 months or older) in the middle of the night
- Evaluating minor injuries and deciding next steps

## What We Treat

**RelyMD** can treat many medical problems that are not medical emergencies. Common problems we treat include:

- abdominal cramps
- allergies
- arthritic pain
- mild asthma
- bronchitis
- cold and flu
- constipation
- diarrhea
- ear infection
- eye infections
- fever
- gout
- headache
- hemorrhoids
- insect bites
- joint aches and pains
- muscle pains and strains
- pink eye
- rashes
- respiratory infections
- sinus infection
- skin infections
- sore throat and
- vomiting

## Thank You

**RelyMD** is owned and staffed by Wake Emergency Physicians, PA (WEPPA), a Raleigh-based group of over 95 board certified emergency medicine doctors who staff three hospital systems and provide care to over 300,000 patients annually. Many of our physicians trained at UNC, Duke, and other North Carolina-based hospitals. We are a well-respected, local group of doctors who started **RelyMD** because we are looking to deliver healthcare to North Carolinians in a convenient, secure and cost-effective manner.

We're excited to offer you the expertise we've gained from our years in the emergency room right to the convenience of your own home. Thanks for using **RelyMD** as we bring the doctor's house call into the 21st century.



Jim Palombaro  
Member of the Leadership Team for RelyMD  
President, Wake Emergency Physicians, PA